



TOUR PROPOSAL

For: Vancouver Technical Secondary School

Date prepared: December 4, 2023

OKANAGAN AND KOOTENAY TOUR

Date: May 2-5, 2024

Group size: 100 students + 7 chaperones

Transportation: 2 x 56-seater coach

Price: \$600 per student (based on a minimum of 100 students)

** All the prices quoted are net and non-commissionable.

** If the minimum number is not met, additional costs will apply.

Optional all Inclusive travel insurance:

\$39 per student (13-17) or \$115 per chaperone (0-59)

* Includes baggage, trip interruption, cancellation and emergency medical (applicant must be covered under BC MSP).

Deadline to book: 45 days prior

Price includes:

- Transportation by coach
- Experienced, friendly and fun Tour Guide (1 per bus)
- Chaperones are complimentary (7 per 100 students)
- 3 nights hotel accommodation based on **quad occupancy for students and double occupancy for chaperones.**
- 3 breakfasts & 1 pizza dinner
- Enroute entertainment, games and prizes
- Admission to a 30-minute charter ride on a restored street car in Nelson
- All taxes

Price excludes:

- All room rentals for performances, team buildings & clinics

Sample Itinerary:

*The exact timing of this itinerary may change due to attraction hours and availability

Day 1 (May 2, 2024): Vancouver to Osoyoos

- Meet your DCSA guide
- 7:00 am Depart Vancouver for Okanagan
- 9:30 am Visit Manning Park



- 10:30 am Depart Manning Park for Osoyoos
- 1:00 pm Arrive Osoyoos
- 1:00 pm - 2:00 pm Free time for lunch (excluded) in downtown Osoyoos
- School performance at Osoyoos Elementary School (TBC)
- 5:00 pm Sightseeing tour in Osoyoos
- 6:00 pm Transfer to hotel in Osoyoos
- Free time to explore Osoyoos on your own after checking in at your hotel

Hotel: Holiday Inn Osoyoos or similar (1 night)

Day 2 (May 3, 2024): Osoyoos to Nelson

- Breakfast included
- Check out from hotel and load luggage
- 7:30 am Depart Osoyoos for Nelson
- Stop at Grand Forks enroute
- 11:30 am - 12:30 pm Free time for lunch (excluded) in downtown Nelson
- School performance at L.V. Rogers Secondary (TBC)
- 4:00 pm Transfer to hotel in Nelson and check into your hotel room
- 4:30 pm - Take a ride back in time on the fully restored Streetcar (admission included), once part of the Nelson Street Railway that served the city from 1925 to 1949. Savour the views of the West Arm of Kootenay Lake as you meander along its shore to beautiful Lakeside Park.
- Followed by a visit to the Car barn & Transportation Museum.
- 7:00 pm Pizza dinner (included)

Hotel: Best Western Plus Baker Street Inn or similar (2 nights)

Day 3 (May 4, 2024): Nelson

- Breakfast included
- 8:30 am Depart hotel and transfer to Selkirk College
- 9:00 am - 5:00 pm Clinics with team building activities (TBC)
- Grade 12 students - Grad dinner (Arranged by school & location to be confirmed)
- Grade 10-11 students - Free time to enjoy dinner in downtown

Day 4 (May 5, 2024): Nelson - Vancouver

- Breakfast included
- 8:00 am Depart hotel for Osoyoos
- Stop at Gladstone Provincial Park
- 11:30 am Stop in Osoyoos for lunch (excluded)
- 12:30 pm Depart Osoyoos for Hope with a stop at Manning Park
- 4:00 pm Arrive in Hope
- 4:30 pm Depart Hope for Vancouver
- 6:30 pm - 7:00 pm Arrive in Vancouver





PAYMENT AND CANCELLATION POLICIES

PAYMENT POLICY:

INITIAL DEPOSIT: \$500 non-refundable deposit per coach for day trips and 20% non refundable deposit for overnight trips

Full payment is due between 61-31 days prior to departure depending on the tour type. *Please refer to the terms of each tour listed above.*

The price is based on meeting a minimum number of paying passengers. If the minimum number is not met an empty seat charge will be applied as listed in the terms of each tour listed above.

CANCELLATION & REFUND POLICY:

Overnight Tours and Ski Day Tours: A full refund may be available in cases where adequate notice is provided. The cancellation term depends on the specific hotel policies and can range from 30-60 days in advance of the tour departure date. Please refer to the individual tour description for the cancellation term pertaining to each trip. If a tour is canceled before the cancellation period, a full refund may be available. If a tour is canceled within the cancellation period no refund is available under any circumstances (illness, injury etc.)

Day Tours: A full refund if 15 days notice or more is given for a cancellation. If a tour is canceled within 14 days of a tour departure, no refund is available under any circumstances (illness, injury etc.).

Tours with Airfare included: Once purchased, air tickets are fully non refundable at the time of booking. Some portions of the tour may be refundable or exchangeable until 61 days prior and vary by supplier. If a tour is canceled within 60 days of departure, all portions are non refundable.

CANCELLATION FEES:

Individual Cancellation: All cancellations/refunds will be subject to a non-refundable credit card cancellation fee of 3.5%

Group Cancellation: Should the school board need to cancel a tour from time to time, due to lack of participation or for safety reasons, they will be responsible to cover the non refundable credit card fees of 3.5%

ROOMING LIST DUE: 60-30 days prior for overnight tours (depending on the tour and hotel cancellation policies) or name list due 14 days for Day Tours along with all Waiver Forms.

UNUSED TOUR SERVICES: No refunds or exchanges are made for unused tour services.

METHOD OF PAYMENT: Discover Canada Tours accepts cash, checks, or credit card.

CREDIT CARDS: The tour participant's verbal authorization of the use of their credit card indicates compliance with the policies outlined on this contract and confirms their reservation whether or not they have actually signed the appropriate draft. All credit card



payments will be processed in Canadian funds. *All cancellations will be subject to a non-refundable credit card cancellation fee of 3.5%.*

INCIDENTAL & DAMAGE CHARGES: Tour participants are responsible for all incidental hotel and/or damage charges (bus, hotel, facilities, etc.), however in the event there are outstanding charges then the organization or group organizer will be responsible **to pay any outstanding charges.**

INJURIES: The Discover Canada Tour guide must be notified of all injuries. If required, the guide(s) will assist the emergency personnel. If the injury requires hospitalization, an ambulance will be called to transport to a local hospital. If possible, the guide(s) will arrange to have the coach pick up from the hospital on the way home. If a longer stay is required at the hospital, they will generally ask to have an adult stay behind with the injured person. The guide(s) will assist to arrange hotel accommodation and transport home (if required). However, the individual is responsible for all expenses that may be incurred due to the injury.

LIABILITY: The tour participants acknowledge that Discover Canada Tours (DCT) acts as an intermediary and agent of various suppliers. DCT agrees to use its best efforts to ensure that all arrangements contracted for are provided by its suppliers. DCT shall not be liable for any delay, inconvenience, loss of employment, upset, disappointment, distress or frustration, whether physical or mental, damage, loss, claim, cost or expense arising out of personal injury, accident or death, loss, damage or delay of baggage or other property, or otherwise, resulting from: the act, omission or negligence of DCT or its suppliers, affiliates, agents, employees or any other person;
1) acts of god, sickness, theft, labor disputes, mechanical breakdown, government actions, weather, or any other cause beyond the direct control of DCT or its suppliers.

CHANGES TO THE ITINERARY: Safety is DCT's primary concern. Please note that on some tours, it may be necessary to modify the itinerary due to weather and / or road conditions. If so, DCT will endeavor to add other sights and activities to replace those omitted. If the itinerary is modified to one that is less expensive than the original, the tour participants will be refunded the difference in cost between the original and modified itineraries. If the itinerary is modified to one that is more expensive than the original, the tour participants' advance approval will be obtained, and the tour participants will be charged the difference between the original and modified itineraries. If a tour is canceled and no substitute tour is available or acceptable to the tour participants, the tour participants will be refunded the full cost of the tour minus any applicable vendor payments. The tour participant is responsible for all additional transportation or lodging costs that are necessitated by weather. In addition, if a tour participant has planned to travel by air to a tour or lodging facility that can also be accessed by ground transportation, there will be no refund if the air transportation is canceled and the client chooses not to access the tour or lodging facility by ground transportation. There are no refunds if a tour operates but the tour participant decides due to weather or any other reason not to participate. Participation in activities, tours, and transportation is not mandatory and purely voluntary. We strongly recommend travel insurance to help protect against unforeseen circumstances.

TRAVEL INSURANCE: For tours involving air flights, we strongly suggest you purchase travel insurance to cover 100% of your Discover Canada tour cost.



RIGHT TO REFUSE: Discover Canada Tours reserves the right, upon reasonable grounds, to refuse any passenger. Any part of the tour service.

WAIVER FORM/INFORMED CONSENT: A parent or legal guardian must sign off on a waiver and informed consent form for the students participation in the tour or activity prior to the day of departure.

MEDIA POLICY: Any pictures, video or promotional footage taken by Discover Canada Tours or other parties working with Discover Canada Tours (which may include Passengers), during the Trip, will be the property of Discover Canada Tours, and the Passenger consents to the use and disclosure for future promotional purposes. The Passenger also consents to the use and disclosure of any of the personal information collected regarding the Passenger (except for payment information) to enable Discover Canada Tours to inform the Passenger of events and promotions.

INSURANCE: All participants are strongly advised to purchase medical insurance coverage and cancellation insurance, either through Discover Canada Tours or through another insurance provider or broker. Discover Canada Tours is able to provide quotes on competitive travel insurance policies and would be happy to do so. All insurance products provided through Discover Canada Tours are subject to additional terms and conditions. Please review the wording of all insurance policies, including all warranties, conditions, exclusions and limits carefully. A select number of Travel Services have mandatory insurance coverage requirements due to the nature of the activity. Please read all quote documentation carefully to ensure compliance.

If a guest comes down with symptoms while on the tour, they will be isolated from the group and will receive a rapid test. If the test is positive, the guest will need to be removed from the tour to follow the isolation requirements. DCT will assist the guest in this case to book accommodation and return transportation. The guest will be responsible for all associated additional costs. We strongly recommend purchasing travel insurance which we can arrange for you.

If you are presenting symptoms, you will not be allowed to join the tour. It is your responsibility to purchase travel insurance to cover you should this occur. Please contact one of our agents if you wish to get a travel insurance quote from us.

Date:
DC Student Adventures

Date:
Vancouver Technical Secondary School

**** By signing this I am agreeing to the above policies, payment deadlines and prices**